



O365 Email, Self-Service and Moodle Account Access and Setup

Complete this step first!

Create your password for O365 Email and Self-Service

The Microsoft Password Reset Portal allows students to reset their password in a more secure setting where there will be no threat to their personal data. Additionally, all users are required to use Multi Factor Authentication (MFA), which is a secondary form of account security.

Upon acceptance to the college, your accounts will be created. Please allow 24 hours for account creation.

1. Navigate to <https://reset.pamlicocc.edu/passwordreset> in your web browser.
2. Choose ResetPassword
3. Your username for password reset is firstinitial+lastname+last5ofstudentid.
Example: Jane Doe, whose student ID is 7654321, will have the username jdoe54321.
4. ChooseNext.
5. Provide your first name.
6. Provide your last name.
7. Provide your 7-digit student ID number. Example: The student ID for Jane Doe is 7654321.
8. ChooseNext.
9. Enter your new password. Confirm the password by entering it a second time.
***Note: The password must contain at least 16 characters, contain 1 uppercase and 1 lowercase letter, contain 1 number and 1 special character, and cannot contain any part of your first or last name. The characters ;?:@&=<>\ or space cannot be used.**
10. Click Finish.
11. Navigate to <https://www.office.com/> and choose Sign in at the top right of the page.
12. Enter your full email address. Example: Jane Doe will use jdoe54321@stu.pamlicocc.edu.
13. Enter the password that was generated in the steps above.
14. Make sure to enable the MFA Options. You will not be able to access Microsoft Office or Outlook unless you have set up MFA. For more help with MFA, go to the [PCC Distance Learning webpage](#). The information will be listed under PCC Student Email.

Student SelfService

1. Navigate to [Self-Service](#) in your web browser.
2. If you are currently logged in to O365 email, use firstinitial+lastname+last5ofstudentid to log in. If you are not currently logged in to O365 email, use your full email address and the password you use to log in to O365 email.

You can find more information on Self-Service on the [PCC Distance Learning webpage](#) under Self-Service.

Moodle

1. Navigate to moodle.pamlicocc.edu.
2. Click on the Login button at the top right side of the page.
3. Enter your username (firstinitial+lastname+last5ofstudentid).
4. The temporary password is your 6-digit birth date. Example: If your birth date is October 1, 2002, your temporary password will be 100102. You will be required to reset your password upon the first login.

Make sure you keep these handy! You should have received this information in your acceptance email. If you did not receive this information, please send an email to studentservices@pamlicocc.edu with your request.